



Instructor Overview - Charles Wieners

Updated August 2015

1. Education:

Metropolitan Community College - Associates of Arts (Communication)

2. Certifications:

Microsoft Certified Technology Specialist (MCTS) 70-536 & 70-528

Certified Technical Trainer (CTT)

Microsoft Certified Website Fundamentals (MTA) 98-363

3. Number of Years in Training:

7 years as an "End User and soft skills" trainer for AT&T.

7 years as a Technical trainer at Centriq.

4. Description of Real World Experience:

Centriq Training, Leawood, KS

4/2008 – Present

Technical Trainer

4/2008 – Present

- Training Career Track students
- Providing one on one training to students who require special attention

AT&T, Lee's Summit, MO

7/1999 – 8/2007

Senior Training Manager

12/2006 – 8/2007

- Created and maintained training for local site as well as company-wide sites.
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- Developed technical training material utilizing MS FrontPage.
- Delivered initial training for new associates.
- Wrote and delivered continuation training.

AT&T, Lee's Summit, MO

Project Manager

12/2004 – 12/2006

- Develop and adhere to project timelines.
- Provided expert support for training and reference document development.
- Managed time for multiple projects and deadlines.
- Ensured proper delivery of all material to stakeholders.

Training Developer

3/2003 – 12/2004

- Created and maintained training for local and company-wide sites.
- Developed technical training material utilizing MS FrontPage.
- Utilized adult learning skills to develop facilitator and Computer Based Training.

Associate Instructor

2/2000 – 3/2003

- Created and maintained training for local and company-wide sites.
- Developed technical training material utilizing MS FrontPage.
- Delivered initial training for new associates.
- Wrote and delivered continuation training.
- 2 1/2 years in an In-Charge Management position.

5. Areas of Expertise:

.NET/Visual Studio 2005/ Visual Studio 2008/Visual Studio 2012/Visual Studio 2013
Soft Skills/Customer Service
End User/Desktop
Project Management

6. Courses and Topics I Teach:

ASP.NET, ADO.NET, C#, Advanced C#, HTML/JavaScript/JQuery, .NET Project, MVC Project, FRDD,
SQL, MCP and MCTS Test preparation, AJAX, LINQ, MVC, and EF, and ASP.NET Web Forms.
Soft Skills
AT&T Corporate Training

7. Description of Teaching Style:

Factual representation of the information, general discussion of topics as time allows, plenty of implementation of trained skills and ideas (i.e. role play, typed execution).
