CENTRIQ TRAINING

Instructor Overview – Bob Reinsch
August 2015

1. **Education:**
   Wichita State University, Bachelor of General Studies
   Primary Focus: Communications
   Secondary Focus: Economics, Journalism, and Computer Science

2. **Certifications:**
   - Microsoft Certified Systems Engineer (Win2003)
   - Microsoft Certified Systems Engineer:Security(Win2K)
   - Microsoft Certified Systems Engineer;Messaging(Win2K)
   - Microsoft Certified Systems Engineer(NT 3.51, 4.0, Win2K)
   - Microsoft Certified Information Technology Professional: Enterprise Messaging Administrator (Exchange 2007, 2010)
   - Microsoft Certified Information Technology Professional: Enterprise Support Technician
   - Microsoft Certified Information Technology Professional: Enterprise Administrator
   - Microsoft Certified Information Technology Professional: Server Administrator
   - Microsoft Certified Information Technology Professional: Microsoft Lync Server 2010 Administrator
   - Microsoft Certified Solutions Expert: Server Infrastructure
   - Microsoft Certified Solutions Expert: Desktop Infrastructure
   - Microsoft Certified Solutions Expert: Messaging
   - Microsoft Certified Solutions Expert: Communication
   - Microsoft Certified Trainer
   - Compaq Master Accredited Systems Engineer
   - Authorized Compaq Instructor
   - IBM Professional Server Expert
   - IBM Professional Server Instructor

- Sair/GNU Linux Certified Professional
- Real World Security Authorized Instructor
- CompTIA Certified Technical Trainer
- CompTIA A+, Network+, Security+

3. Number of years in IT: 28

4. Number of years in IT training: 22

5. Description of real world experience:

Senior Technical Instructor, Centriq Training/Foss Training Center, 2003- Present
8700 State Line Road, Suite 200
Leawood, KS 66206

Staff Technical Trainer, Impact Learning Solutions,
Lenexa, KS 2002
Technical Training, Windows 2000, A+, N+

Independent Trainer and Consulting, 1995-2002
Technical Training, Windows NT & Win2K Consulting,
Technical Review/Editing/Writing

Principal Instructor, New Horizons Computer Learning Center
Wichita, KS 1993-1995

Education Sales Representative, 1990-1993
ComputerLand of Hutchinson, Hutchinson, KS
Associated with IBM's EduQuest division implementing LAN/WAN solutions for classroom environments.

Macintosh Network Admin, Coop Sales Representative, 1988-90
Salina Journal, Salina, KS
Maintained Macintosh hardware and software for advertising department

Unix System Administrator, Product Manager, 1987-88
ComputerMasters, Tulsa, OK, Wichita, KS
Administrated XENIX network, reviewed all proposals for technical accuracy.

6. Areas of expertise:

Windows 2000, 2003, 2008, 2012, XP, Vista, Windows 7, Windows 8.1, Active Directory, Security, Exchange Messaging, Microsoft Lync, Windows Media Server, Internet Information Server 8.5, Office 365, Windows Azure

7. Courses and topics I teach:

All Windows Server 2012, Windows 8, All Exchange 2007/2010/2013, All Windows Server 2008, All Windows Vista, All Windows 7, All Windows 8, CompTIA Security+, Windows 2008 Terminal Services, Windows 2008 Media Server, Internet Information Server 7.0/7.5, Microsoft Lync 2010/2013, Office 365

8. **Industry awards/distinctions/affiliations:**
    Presenter/Speaker for Microsoft @ COMDEX (Windows XP), Microsoft TechEd 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012,2013, 2014; Microsoft RDP/TAP Airlift January 2006, Technical Editor/Contributing Author on 23 Technical References, most recently Sybex' "Mastering Exchange Server 2013"

9. **Description of Teaching Style:**
    Conversational, peer to peer.